

# Louisiana Ambulance Alliance

## Surge Introduction & FAQ



Thank you for participating in this Surge Response. Without you, we could not compete the tasks asked of us. You have taken on a great responsibility and huge role in this surge response, and we appreciate it.

If you have not already, please download the LAA Surge Response iPhone/Droid App. You can download the app at

<https://itunes.apple.com/us/app/louisiana-rural-ambulance-alliance/id1281426305?ls=1&mt=8>

or

[https://play.google.com/store/apps/details?id=com.app\\_lraa.layout](https://play.google.com/store/apps/details?id=com.app_lraa.layout).

Once the event's keyword has been established, text the "Keyword" to 95577 and you will receive event specific text during your deployment. This is the major information method we utilize during this deployment.

Please review all the forms in this packet. As soon as possible complete in its entirety the following forms.

- State of Louisiana TOC Mob\_v2.pdf

And begin using the:

- Daily Activity Log ICS-214\_v5.pdf

To request a resource or to speak to the Alliance Liaison call the TOC at 225-678-4091. You may also complete the "Crew Check in/Status Report on the LAA Surge App.

### **IMPORTANT**

If you do not document your activities and/or complete PCR's, you will not receive reimbursement.

### **Remember**

Keep all completed originals and turn them in to your supervisor at your service. Call the TOC at 225-678-4091 and speak with the LAA Liaison, if you need additional copies of any form or other immediate assistance.

### **Imperative**

It is required of you to complete the "Crew Check In/Status Report" on the LRAA Phone App or via the designated radio frequency with the TOC. Failure to complete this task will require a checkup call from the TOC and this will be documented.

# Louisiana Ambulance Alliance

## Surge Introduction & FAQ



### F.A.Q.

1. Keyword Sign Up
  - a. Sign up by texting to 95577 and enter the given Keyword for this event.
2. Download the LRAA app for your phone. (Apple/Android)
3. Operational Period is 00:00 midnight to 00:00 midnight the next day.
4. PCR # are to be assigned on all PCR and PRC related paperwork, use (placard number (LA001) (no dash five digits) dash and a four-digit sequential number (example LA001-0008. This would be the eight patient LA001 has treated in this event) **IMPORTANT** – Do not repeat PCR#.
5. ALL refusals must have an accompanying Patient Care Report. **Without fail.**
6. Patient Care Report (PCR) Numbers are assigned as follows”
  - a. Placard numbers are recorded as (LA000)
    - i. Level of Service
      1. LA is an ALS unit
      2. LB is a BLS unit
    - ii. Numbers are sequence in a three-digit format.
  - b. Patient numbers start with 001 and ends with the last patient transported. If a number is skipped, please enter in the number of the Patient Care Log and log “skipped”.
  - c. Example
    - i. LA001-001 if the first patient the ALS Placard Unit LA001 transport/patient contact
    - ii. LA001-186 is the 186<sup>th</sup> first patient the ALS Placard Unit LA001 transport/patient contact
7. Please take direction from your assigned team leader and keep them informed of your status.
8. Please review and understand all Louisiana Administrative Guidelines located on the LRAA Phone App.